

VALENCIA COLLEGE

Response to COVID-19 Pandemic

April 22, 2020

Spring Term Courses

- Prior to Spring Break, approximately two-thirds of Valencia's courses (4,276 course sections) were being delivered in a face-to-face or mixed-mode format in Spring 2020.
- We paused face-to-face instruction for one week to allow faculty to transition their courses to the online environment.
 - Nearly 50% of our more than 1,800 faculty members teaching this Spring were not teaching any online classes.
 - Nearly 50% of our more than 45,000 students enrolled this Spring were not taking any online classes.
- With support from our Teaching & Learning team, our faculty successfully transitioned 4,085 (more than 95%) of these courses to the online environment.

Student Survey Responses

- We sent a survey to approximately 17,000 students who were not enrolled in either an online or mixed-mode course to determine their readiness for a transition to online instruction.
- Of the ~2,600 who responded, some reported not having access to a computer, webcam, or consistent internet services.

Computer at Home

- 9% of students do not have a computer

Webcam at Home

- 35% of students do not have a webcam

Consistent Internet

- 10% of students have poor internet service

- Many expressed concerns about feeling disconnected or anxiety about what do to if they couldn't get someone to respond to their questions.

Support for Students

- We launched a calling campaign with a goal of calling every student (~33,000) who had at least one class transition to the online environment.
 - More than 28,000 students have been contacted.
- We created two new grade types:
 - Retake Option – R20
 - Satisfactory/Unsatisfactory Option – S+/S-/U
- We moved all tutoring online (available seven days a week).
- We transitioned all of Student Affairs online, including creating a Virtual Answer Center which is open
 - 7am-10pm Monday-Friday
 - 10am-10pm Saturday-Sunday.

International Students

- **Unique Challenges:**
 - Many embassies and consulates are closed
 - Routine visa services suspended worldwide
 - Travel bans/restrictions worldwide
 - Unfavorable exchange rates
- **Retention Plan:**
 - Encourage students to not leave the United States; communicate challenges of leaving and difficulties associated with returning
 - Offer tuition grant for Summer and Fall
 - Offer the ability for students to enroll in online courses in home country

Human Resources Update

- All employees have been paid for scheduled hours since March 16.
- The majority of all employees have transitioned successfully to remote work.
- Limited security, grounds, maintenance, and custodial staff are working from the campuses and are maintaining all CDC guidelines for physical distancing.
- We are currently aligning available capacity to labor needs throughout the organization.
- The majority of vacant positions are frozen though we are filling critical IT infrastructure and positions related to supporting online learning.
- Families First Coronavirus Response Act has been implemented.

Campus Operations Update

- **Office of Information Technology**
 - Working remotely
 - Strong access controls with multifactor authentication
 - VPN access authorized for key users
 - Implementation of Zoom videoconferencing
 - Distribution of computers to employees for remote work
- **Campus Stores**
 - On-site stores closed; operations 100% online
 - Summer book orders complete; shipping book orders to students
 - Webcams on backorder

Campus Operations Update

- **Security**
 - Security presence at all locations
- **Facilities**
 - Deep cleaning of campuses completed
 - Minimal on-site staffing; limited vendor work under guidance of maintenance leadership
- **Business and Finance**
 - Accounts Payable/Accounts Receivable processing remotely
 - Successfully negotiated Tuition Installment Plan contract
 - Purchasing activities are continuing remotely
 - Navigating paper contract processes

Looking Ahead to Summer

- We are planning to deliver all classes online.
- Students who elected the retake option in Spring will have tuition and fees waived for courses they choose to retake in Summer.
- We have made 1,000 laptops available for students to “rent” at no cost.
- While enrollment was initially slow, it has now picked up and is currently on pace to be at the same level or ahead of last summer.

VALENCIA COLLEGE

Legislative Update

April 22, 2020

Session Budget Highlights

2020-21 Valencia College Allocation	
Base Funding	\$77.7
Lottery	\$9.1
2+2	\$2.2
Workforce	\$0.8
Tier Model (Estimate)	\$4.7
Total	\$94.6

- \$4.7M increase from prior year
- \$1.7M passed on in retirement fund costs (FRS rate increased from 8.47% to 10%, equivalent to an 18% growth)

(Budget is passed but NOT sent to the Governor for signature)

Substantive Bills of Interest

Bills that Passed

- **SB 72** – Allows a Bright Futures Medallion Scholar to receive a 100% scholarship (instead of 75%) if they enroll at a Florida College System institution.
- **HB 171** – Provides for award of credit for military courses, training, and occupations; waives transcript fees for veterans.

Bills that Failed

- **SB 62** – Would have required colleges to waive charges to private secondary schools for tuition, fees, and instructional materials for their dual enrollment students.
- **HB 6001** – Would have removed prohibition against concealed firearms on campuses.

Fixed Capital Outlay (PECO)

- Valencia College Lake Nona 2 project request was not funded. No new Florida College System projects were funded, only certain ongoing or renovation projects received funding.
- \$18.6M for Florida College System projects
 - \$6.0M from General Revenue
 - \$12.6M from PECO
- \$0 Maintenance (Sum of the Digits) for public schools, colleges, or universities
- \$112.7M for State University System
- \$169.6M for Charter Schools for maintenance, repair, renovation and remodeling