



VALENCIA COLLEGE POINCIANA CAMPUS REPORT

CAMPUS OVERVIEW

Located at the intersection of Reaves and Pleasant Hill roads, Valencia's Poinciana Campus primarily serves students who have traditionally lacked access to higher education. Before this campus was built, Valencia students who live in Poinciana had to travel 45 minutes by car to Valencia's Osceola Campus in Kissimmee or spend over two hours in transit using public transportation. Now, Poinciana residents have the option to earn a college degree close to home.

For more information, view the New Poinciana Campus Brings Opportunity video: https://youtu.be/3lgA_D36svQ



PROGRAM HIGHLIGHT:

POINCIANA CAMPUS LEARNING SUPPORT CENTER

Learning support services are provided at all of Valencia's campuses. At the Poinciana Campus, learning support services are offered for students, both virtual and in person, including tutoring in reading, writing, math and test-taking skills located on campus in The Poinciana Campus Plaza. The Plaza offers learning support in all academic disciplines offered at the Poinciana Campus. The three most popular subjects are mathematics, English and science.

Support Services in The Plaza:

- **The Math Lab:** Tutors are available to provide consultations to students in mathematics and related material to help solidify concepts learned in courses.
- **The Writing Center:** Tutors are available to provide consultations to students in writing and grammar.
- **Tutoring:** Tutoring is available to students (by appointment and on a walk-in basis) for all general education courses in communications, math, science, English for Academic Purposes and foreign languages.

Learning Support offerings on campus include:

- **Library:** Provides students with access to a digital library, printed reference books and magazines, databases, computers for research, as well as space for individual and group study.
- **Testing and Assessment Center:** Provides special testing accommodations through the Office for Students with Disabilities, entry assessments such as Postsecondary Education Readiness Test (PERT) and Level of English Proficiency (LOEP), and makeup exams arranged by a professor.

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The Math Lab, Tutor Session



The Writing Center, Tutor Session



Science Tutor Session

LEARNING SUPPORT HIGHLIGHTS

- Valencia offers learning support in both in-person (on campus) and online (virtual). Free tutoring is available 7 days a week and 24 hours a day.
- All tutoring and learning support resources are free for students at all Valencia campuses. This includes borrowing books, iPads, laptops and graphing calculators. Desktop computers are also available for students to use.
- Valencia currently employs 160 staff members across all campuses in Learning Assistant I and Learning Assistant II roles, who provide tutoring and learning support services to students.
- The top three most popular subject areas for tutoring collegewide are math, which comprises 60% of tutoring visits; writing (English composition and writing for humanities and social sciences) at 20%; and science (biology, physics and chemistry) at 20%.
- The most popular course for tutoring is Intermediate Algebra, followed by College Algebra and Developmental Mathematics. The fourth and fifth most common are English Composition and General Chemistry.
- Prior to the pandemic, approximately 90% of tutoring was conducted in person. As a result of COVID-19, the College transitioned all tutoring online in just three days in 2020. During the 2020-2021 academic year, 100% of tutoring services were provided online.

STUDENT SPOTLIGHT

ANTHONY MARTE

After graduating high school, Anthony Marte was undecided about which college to attend. So, when he learned that Valencia was opening a campus near him in Poinciana, he was excited. With the help of family and Valencia staff, Anthony was able to enroll and begin attending classes at the Poinciana Campus in 2018.

“After I began my first semester,” Anthony shared, “it was clear this was a place I would enjoy.”

The Plaza at Poinciana Campus has been one of the places that Anthony has enjoyed. Initially, his curiosity led him to The Plaza, and he has since found it to be a great resource as it provides him access to a computer, tutoring and a quiet place to work and study.

“The main subject I needed assistance with was English,” he acknowledged. “I’d never had to write college-level



Anthony Marte

essays before and hadn’t even learned what MLA format was before I began attending Valencia.”

Anthony shared that the writing tutors have been a “Godsend” for him as they helped him understand his writing assignments, different writing formats and styles, and never made him feel like he was “weird” for needing help. “Having staff and tutors that made me feel both welcomed and seen really helped me through my first year.”

“I always recommend The Plaza to other students,” he said. “Asking for help can be such a challenge,” Anthony admits, “which is why I try my best to encourage others like those in The Plaza encourage me.”

Currently working on his Associate degree, Anthony is taking his time to decide which career path he’d like to take and shares that his time at Valencia has opened his eyes to just how much a person can do.