Five essential steps for running campus-based focus groups at Valencia

- 1. Determine the purpose, audience, and timeframe
- 2. Develop the protocol template, tailor it to your topic
- 3. Identify key support using the list of trained facilitators / note takers for your campus
- 4. Handle logistics schedule the rooms, invite the participants (tips below)
- 5. Use the notes and observations for analysis, discussion, and decision-making (NVivo is a possibility).

Download the protocol template here:

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Tips for handling logistics (ideal focus group size, 5-8 participants with maximum of 12).

- Involve faculty: Schedule times before or after specific classes where the faculty are interested in referring students to the focus group (even for extra credit).
- Meet students where they are: Schedule rooms near areas where students gather so you can invite walk-ins last minute to fill the group (Learning Support, Cafeteria).
- Overbook: Register 12 participants, and waitlist 12 more. Send reminders, and the day before let waitlisted students know that they should show up and will likely be admitted (2/3 of students do not arrive even when registered).
- Incentivize: Get funding for pizza or other enticing incentives to include in the subject line of the email invite ("snacks" and "t-shirts" do not motivate our students).