



Travel Guard for WorldRisk®

www.aig.com/us/travelassist

Safely navigating an ever-changing world of international travel requires sophisticated risk management tools. According to the Global Business Travel Association, "U.S. business travel spending is expected to rise 4.6% in 2013." Travel Guard, AIG's wholly-owned global assistance operation, helps millions of individuals manage their travel, medical and security needs.

Included with every WorldRisk® policy is access to AIG's secure, membership-only travel assistance website, providing comprehensive health and safety information with just the click of a mouse. From daily security updates to country-specific immunization information, and more, Travel Guard is available to assist clients around the world 24-hours-a-day, seven-days-a-week.

Secure Traveler Profile

Secure individual travel profiles better assist in the event of an emergency.

- Travelers are able to set up their own traveler profile to store emergency contact information and employer information
- Information within the profile is secured and only visible to each individual traveler and our assistance personnel in the event of an emergency

Travel Alerts

Email alerts providing travelers with the latest updates on emerging situations for their selected travel destinations.

- Sign up for 24/7 alerts via the secured Member Website for specific trips or for selected countries
- Daily news reports covering political instability, civil unrest and news from around the world

In Depth Information and Advisories

Comprehensive travel health and safety updates on over 190 countries

- Travel information including visa/passport requirements
- Inoculation information
- Country guides and pre-trip travel tips



Unparalleled service quality and proven operational capabilities

- Worldwide travel assistance services 24/7 throughout every time zone

- Approximately 1,300 employees, with assistance centers that can support over 200 languages, ensuring clear communication worldwide

- If needed, benefits are paid in local currency according to local requirements and standards

- A dedicated team to ensure seamless integration and support every step of the way

Examples of Travel Assistance Services

Lost a credit card, passport or wallet?

- Assistance is available for how to replace the lost documentation and/or complete police or airline claims forms

An emergency arises at your foreign location?

- Travel Guard can provide contact information for the nearest embassy, consulate and government office
- Translators are available to covered persons over the telephone
- Travel Guard can provide contact information for vetted local attorney firms

Examples of Medical Assistance Services

What happens if a covered person becomes ill or injured while overseas?

- Travel Guard can provide contact information and office hours for local medical providers
- Coordination with the covered person is available during local hospital admission
- Travel Guard can send medical records stored pre-trip to a local doctor or hospital
- If circumstances warrant, Travel Guard can make arrangements for medical evacuation or repatriation with an approved transport provider and medical professional

Forget to pack or lose medication?

- Travel Guard can contact a covered person's doctor and arrangements can be made to have the prescription filled and shipped, at the covered person's expense

For further information, please visit www.aig.com/us/travelassist



Bring on tomorrow

About Travel Guard

Travel Guard, an AIG company and worldwide leader in travel insurance and assistance, provides products and services to individual travelers and corporate clients around the world. With an extensive portfolio of travel coverage and a wide array of emergency, travel and personal assistance services, Travel Guard helps millions of leisure and business travelers the world over solve problems and manage risks. Our global reach unparalleled service and proven operational capabilities give our clients and policyholders best-in-class customer care.

Travel Guard delivers comprehensive single-source solutions through wholly-owned assistance centers located in Asia, Europe and the Americas. Our corporate clients benefit from Travel Guard's global reach, combined with local expertise to provide their customers the personal touch they prefer and the global capabilities they require. Through cutting-edge technology, innovative products and our consultative partnership approach, we consistently deliver solutions that exceed the needs of our clients.

American International Group, Inc. (AIG) is a leading international insurance organization serving customers in more than 130 countries and jurisdictions. AIG companies serve commercial, institutional, and individual customers through one of the most extensive worldwide property-casualty networks of any insurer. In addition, AIG companies are leading providers of life insurance and retirement services in the United States. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www.aig.com. Products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Not all products and services are available in every jurisdiction, and insurance coverage is governed by actual policy language. Certain products and services may be provided by independent third parties. Insurance products may be distributed through affiliated or unaffiliated entities. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds and insureds are therefore not protected by such funds.