VALENCIA COMMUNITY COLLEGE
Student Affairs Department Action Plan

Active Cycle (academic year)**: 2011-2012**
Area (Department/Program)**: Student Affairs**
Person Responsible: Sonya Joseph

	Plan
1. Goal-principal purpose of plan (include how this relates to serving students or increasing student success or supporting LifeMap)	**Provide immediate resources for Valencia students who are struggling academically and/or personally.**
2. Objectives-what will be accomplished and measured	**Faculty will be knowledgeable of the services offered by BayCare, Valencia's third party provider of counseling services.**
3. Measures and Findings – How specifically measures will be conducted. How will we know the objective has been achieved?	**Review of the quarterly reports provided by BayCare.**
4. Action Plan – what is the implementation plan?	**1. Work with 2 Counselors (East and Osceola) through their PDP to educate faculty about BayCare services.** **2. Schedule BayCare representatives to meet with groups of faculty at the Fall Term Welcome Back events.** **3. Collaborate with the Faculty Association President to arrange for BayCare presentations and conversations with Senate and Association representatives.** **4. Develop outreach activities designed to inform students and faculty of BayCare services.**
5. Achievement Summary/Analysis- What was learned from the assessment results? What changes will you make in your initiative for the year to come?	**Through our action plan, we received the following results:** • **660% growth in students utilizing the Counseling Services over 2010/2011** • **13% growth in students attending BayCare Skillshops** • **Connection made with Faculty Association. Faculty Association President promoted BayCare to the faculty members and asked each faculty member to add a written statement to their syllabi referring students to BayCare.** • **Faculty given a "cheat sheet" for how to refer students to BayCare.** • **Presentation made at each campus faculty welcome back and at the Board of Trustees regarding BayCare resources.** • **BayCare logo added to Atlas and moved to more prominent location in Atlas.** **For the upcoming year we will continue to promote BayCare through the channels created this year. In addition, the BayCare Skillshop presentations will be developed and marketed for specific audiences.**

6. General Education Learning Outcome	**Ethical Responsibility, Communication Skills, Critical Thinking**
7. Strategic Plan Outcome	**Building Pathways**